

# Matlock Bath Holy Trinity CofE (VC) Primary School

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Imagine, Believe, Achieve



Summer 2017  
**OUTSTANDING**  
CHURCH SCHOOL



## Matlock Bath Holy Trinity C of E Primary School

### Early Help Offer

#### What is Early Help?

Early help is the first support given to a family in need. It is arranged by school and is designed to help families avoid further intervention by outside agencies and social care. It may take the form of working with school to set targets, or school supporting the embedding of new ideas and strategies within the home.

#### When might Early Help be needed?

Reasons that a child or young person may benefit from Early Help include:

- displaying disruptive or anti-social behaviour
- being bullied or bullying others
- having poor attendance at school
- having poor general health
- having anxiety, depression or other mental health issues
- having a particularly challenging relationship with parents
- experiencing difficulties at home, such as domestic abuse, parental substance abuse or parental mental health problems

#### What do school do if my family needs help?

Families in need of Early Help support will be invited into school to complete an Early Help Assessment. This identifies the areas of concern and the support needed to improve the circumstances. School may offer advice, set targets or ask for advice from other professionals.

#### Our Early Help Officer

As a school, we have an Early Help Officer, provided by Anthony Gell School, who supports our families that are in need of Early Help intervention. They work with the children in school and help support families through home visits, work in schools and finding extra support where necessary.

#### How is Early Help monitored? What if it's not effective?

Once an Early Help Assessment has been completed, school will monitor the progress of the targets every 4 to 6 weeks. Between this time school will stay in close contact with the family to ensure they have all the support they need to succeed in reaching their targets. If school have further concerns about a family, we may refer to social care, other professional agencies or the police.

#### What support is available locally for my family?

- Derbyshire Domestic Abuse SupportLine 08000 198 668 (Call 999 in an emergency – if you are unable to speak press 55 to alert the police)
- Call Derbyshire (Derbyshire Social Services) 01629 533190
- School Nursing Team (Ripley) 01246 515100
- Non-emergency health advice line111
- Jigsaw Foodbank (Matlock) 07437 439961

#### Complaints process

To make sure that all our families receive the best support we can offer, we must make sure that you are all aware of our complaints process and how as a school we are held to account for our actions.

If you are concerned about anything relating to our school, please visit the complaints area of our website to find our complaints form, or speak to Mr Layhe-Humphreys, our Headteacher.

***“Let us run the race before us and never give up” Hebrews 12.1***